

REQUIRED INSURANCE

It is **good business practice** to ensure that you minimise your risk by being **correctly and adequately insured**.

There are certain risks that you must assume when running a business as there are many things which can and often do go wrong. The new **consumer protection act provides the consumer with the right and guidelines on how to protect themselves** and what steps can be taken.

Hollard requires **suppliers to have regulatory and conditional insurance in place** to cover Hollard against liability claims that may arise during the course of the suppliers providing goods or professional services to Hollard or their policyholders.

Your insurance company can advise which is relevant to your business and the cover required.

For more information on insurance visit <http://www.insuranceexplained.co.za/business/business-insurance-explained-.html>

Liability Insurance

- Typically all individuals or companies that are appointed to do work for Hollard as they can incur liability in so many ways. It will be slightly different for each company depending on where they work, what they do and whether they visit clients premises, whether clients visit their premises, whether they have contractors doing work on their behalf.
- Provides you and your company with cover for financial costs associated with being found liable to a third party for death, illness, bodily injury or damage to property. Additional cover can include legal defence costs, damages resulting from wrongful arrest, associated assault and defamation, damages caused by sudden and unforeseen pollution and contamination; defective workmanship; defective products; internal liabilities; external liabilities; trustees liabilities; veld-fires liability.

Product Insurance

- Typically for all suppliers that provide any type of goods and commodities as part of their service offer.
- Provides you and your company with cover from costly reimbursements. A business owner may be held accountable for injury or death from a product which had a design or manufacturing flaw. In this case, it really makes no difference if your company made the item or not, you may be held personally liable if you don't have the proper coverage. Regular Liability Insurance may not cover all liabilities eg. Medical costs, attorney's fees and punitive damages in some situations. A separate Product Liability Insurance policy is a good way to cover all your bases, making sure you know that you're actually covered in the event of a claim made against you.

Professional Indemnity Insurance for Professionals

- Typically for loss adjusters, motor assessors, investigators, attorneys, consultants etc.
- Provides insured with indemnity if you or your company offer professional services where a fee is earned for professional advice on which decisions are based and legal liability arise as a result of individual or company negligent acts, errors or omissions.

Fidelity Guarantee

- Typically for companies that handle money of Hollard's behalf.
- Provides indemnity for you or your company for the loss of money or property suffered as a direct result of acts of fraud, theft or dishonesty by an employee in the course of employment. Defence costs, judgements and settlements are also covered.

Motor Trade Insurance

- Typically for motor traders and garage owners. If you own the vehicles on your shop floor, or you run a vehicle repair shop where the vehicles do not belong to you, you are open to liability for damage, loss or repair costs caused through accidental damage to these vehicles whilst under your care?
- Internal insurance - provides cover against accidental damage to vehicles whilst on the premises of the insured business.
- External insurance - provides cover for accidental damage to vehicles away from the premises of the insured business.